

MBA 1st Semester

Date of the examination: 27th Nov., 2013

Model Answer to the MP&OB question paper

Note: The answers should be written with adequate content/subject matter, in meaningful language (grammatically understandable) and legible handwriting. The examinees need to supply suitable examples wherever expected to substantiate their answers. The examinee is required to make the optimal utilization of the time available.

Section A.

Short Answer Type Questions: 10X2= 20

Question 1

- I. Write functions of management as planning, organizing and so on with the explanation as per the availability of time.
- II. Mention the definition (s) of planning given by various authors/management experts or by self.
- III. Describe the contingency approach to management as per the availability of time.
- IV. The term communication needs to be defined. Definition (s) of Communication given by various management experts/authors or by self can be narrated.
- V. The term 'Centralization' needs to be explained as per the availability of time.
- VI. Definition (s) of the term 'Decentralization' can be given.
- VII. Various types of motivation can be described as per the availability of time.
- VIII. Delegation of authority needs to be described as per the availability of time.
- IX. A group can be defined with the help of the definition (s) given by various authors/management experts or by self.
- X. Ten leadership traits can be narrated. Explanation can be given as per the availability of time.

Section B:

Long Answer Type Questions: 5X10=50

Question 2

In the light of the given statement, the terms attitude, values, personality and perception need to be described in detail. The answer ought to support the fact as why a manager must be good at understanding the human behaviour. Besides, related examples can also be supplied.

Question 3

The examinee is required to describe various roles of a manager as interpersonal, informational and decisional, propagated by Mintzberg at length. The relevant examples can also be supplied in support of the answer.

Question 4

The examinee is supposed to discuss various grounds for individual differences. S/he is also needed to highlight the role of managers/group leaders to motivate the group/organizational members to contribute to the accomplishment of organizational mission in a unidirectional manner.

Question 5

The examinee is required to mention the meaning, definition, significance, types, principles, theories as classical conditioning by Ivan Pavlov, operant conditioning by B. F. Skinner etc. role of reinforcement in learning etc.

Question 6

The examinee needs to discuss various leadership theories as trait theory, behavioural theory, situational theory etc. in detail. S/he is also required to draw the relevant diagrams.

Question 7

The examinee is needed to write the meaning, definition, significance, types, management strategies etc. of conflicts at length.

Question 8

The examinee needs to write the reasons responsible for forming groups by people. Besides, the process of group formation containing the steps of forming, storming, norming, performing and adjourning needs to be described in detail.

Question 9

The examinee is required to attempt both the subsections. In subsection (i) s/he is required to write the meaning, definition, factors etc. of perception. In subsection (ii) the examinee needs to describe various skills as conceptual, human relations and technical of a manager at length.

(Dr. Harish Kumar)
Professor, Business Administration,
Guru Ghasidas Vishwavidyalaya,
Bilaspur, C. G.

Dated: 3rd Dec., 2013

